

e-campus framework

Agreement of Services	Mission				
	Service Level Agreement				
	Technology Goal				
Users	Students (0)	Faculty (0)	Staff (0)	Alumni, Public	
Applications	<u>Communication</u> E-mail Chat	<u>Administration</u> HR Finance Enrollment Development	<u>Academic</u> SIS Degree Audit	<u>Information Management</u> Internet Library Research Data Repository	
Output	Printers	Queue Manager	View Binary/PDF		
Servers	Intel NT/W2K	Linux	Unix		
Storage	Local Disk	Storage Area Network	Tape		
Connectivity	Wired (%) C5	Wired (%)	Wireless		
Access	PC	Mobile (Laptop)	PDA	Thin Client	Internet

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Example: universal application access

